



## The Way We Do Business

This document is intended to be a guideline to assist all employees of Datatec Group and its subsidiaries (the "Company" or "Datatec" or "Datatec Group") in striving to act with honesty and integrity in all matters. It describes the way we expect everyone to work at Datatec.

As a member of the Datatec Group Team:

- You must act with **Honesty** and **Integrity** in all matters relating to the Company;
- You will be held accountable by the Company for your actions on the Company's behalf;
- You should feel free to seek guidance, when you are in doubt about how to proceed on the Company's behalf.

Dear Datatec Group Associate:

This document is intended to outline our objectives and philosophy concerning ethical business conduct. Our basic foundation for this subject is simple; Datatec Group employees should endeavour to hold themselves to high ethical and legal standards of conduct at all times and in all dealings when acting on behalf of the company.

The Datatec Group **Code of Conduct** provides guidance as to how we manage our business activities. It is firmly rooted in the ten principles of the UN Global Compact which helps to direct our actions in our global context. We all want to be part of an organisation with the highest ethical standards and avoid any situations where that is not the driving force. We need focused attention to this core principle every day.

Please read this document carefully and be sure that your colleagues and co-workers are advised of its principles. We should only be doing business with partners who share our ethical principles so please ensure the suppliers and customers you deal with are equally committed to the ethical approach set out in our Code.

If any situation arises where actions or decisions are made and you believe them to be against what is outlined in this Code, please communicate this situation to the appropriate person as set out at the end of the Code. This subject is crucial to our long-term success and is one I feel strongly about.

Thank you for your attention and to your continuous vigilance in helping me support the principles detailed in this document.

Sincerely,

Jens Montanana  
CEO

# Code of Conduct Framework

## **Datatec's value drivers**

- Enhance and protect Datatec shareholder value.
- Provide a best in class portfolio of actively managed businesses in the international ICT networking sector
- Be an employer of choice, attracting, developing and retaining the best and key talents
- Deliver long-term, sustainable, above average returns through investing, operating and value realisation within the businesses
- Be ethical, honest and socially responsible corporate citizens to all stakeholders

The framework for this **Code of Conduct** is contained in this document.

## The Ten Principles of the UN Global Compact

The UN Global Compact's ten principles in the areas of human rights, labour, the environment and anti-corruption enjoy universal consensus and are derived from:

- [The Universal Declaration of Human Rights](#)
- [The International Labour Organization's Declaration on Fundamental Principles and Rights at Work](#)
- [The Rio Declaration on Environment and Development](#)
- [The United Nations Convention Against Corruption](#)

The UN Global Compact asks companies to embrace, support and enact, within their sphere of influence, a set of core values in the areas of human rights, labour standards, the environment and anti-corruption:

### Human Rights

- [Principle 1](#): Businesses should support and respect the protection of internationally proclaimed human rights; and
- [Principle 2](#): make sure that they are not complicit in human rights abuses.

### Labour

- [Principle 3](#): Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- [Principle 4](#): the elimination of all forms of forced and compulsory labour;
- [Principle 5](#): the effective abolition of child labour; and
- [Principle 6](#): the elimination of discrimination in respect of employment and occupation.

### Environment

- [Principle 7](#): Businesses should support a precautionary approach to environmental challenges;
- [Principle 8](#): undertake initiatives to promote greater environmental responsibility; and
- [Principle 9](#): encourage the development and diffusion of environmentally friendly technologies.

### Anti-Corruption

- [Principle 10](#): Businesses should work against corruption in all its forms, including extortion and bribery.

## **Our Core Company Principles**

Datatec Group is committed to maintaining and perpetuating the highest standards of ethics and business conduct. These principles flow through all of our dealings including our relationships with our employees, customers, suppliers, shareholders, competitors, and the communities in which we operate.

The ten principles of the UN Global Compact (set out at the start of this Code) form the basis of our ethical standards and business conduct. The Board of Datatec unequivocally supports the UN Global Compact principles and endorses this Code as a means of applying those principles to Datatec's business to illustrate our commitment to unquestionable organisational integrity.

The Code of Conduct sets our values and standards that guide us in the conduct of our businesses. Although we operate in various geographic areas, our values and code of conduct have universal applications. This Code must be applied to every division we manage and should be an integral part of our daily actions.

### **Datatec Group Employees**

We will treat each other with respect and fairness at all times. We are dedicated to maintaining uniform equal opportunity employment practices. We will respect each other's privacy and treat each other with dignity and respect regardless of age, race, colour, sex, sexual orientation, religion, or nationality. We are committed to providing a safe and healthy work environment for all employees.

### **Datatec Group Customers**

We are committed to providing high quality, competitive pricing and honest transactions. All dealings with our customers will be done lawfully and ethically.

### **Datatec Group Suppliers**

We will deal honestly and fairly with our suppliers. We will source product without unlawful discrimination, in a manner supportive of mutually beneficial, long-term relationships.

### **Datatec Group Competitors**

We will compete aggressively, but fairly, for business and will base our efforts on the qualities of our value proposition.

### **Datatec Group Communities**

We desire to be responsible corporate community members. Our policies will be designed to comply with international, national and local laws. We will strive to contribute to our communities through the encouragement of employee involvement and corporate benevolence.

### **Datatec Group Shareholders**

We are committed to actions that are intended to provide a superior return on investment for our shareholders. We aim to protect and increase the value of their holdings by seeking to optimize the utilization of our assets.

# **Our Code of Conduct Guidelines**

## **Introduction**

Our Code of Conduct guides our decisions and actions. The Code of Conduct is an articulation of essential values and represents a structure for decision-making. We ultimately rely upon individual actions of our employees around the world regarding our integrity, reputation and profitability. Each individual is personally accountable for compliance with our Code.

Our standards apply equally to our business partners so we will strive to engage consultants who comply with the standards of conduct required by our Code of Conduct and to deal with customers and suppliers who share the attitude and standards enshrined in our Code.

Datatec Group maintains the highest standards of ethics and business conduct and this principle should flow through all of our dealings, including our relationships with our customers, suppliers, vendors, employees, shareholders, competitors, and the communities in which we operate. Although we work in various geographic areas, this Code of Conduct has universal application.

The Standards must be interpreted and applied within the framework of the laws and traditions of the jurisdictions in which we operate, as well as taking into consideration Datatec Group policies and good common sense. We must be conscious of avoiding circumstances and actions that give the appearance of an impropriety or wrongdoing.

## **Standards of Conduct**

### ***I. Employees***

#### ***A. Equal Employment Opportunity***

Datatec Group is an equal opportunity employer. The Company does not discriminate against any employee or any applicant for employment because of race, creed, colour, national or ethnic origin, sex and maternity, age, marital or civil partnership status, disability, sexual orientation, gender reassignment, religion or belief, or any other reason. Datatec Group does not tolerate any form of bullying or harassment. We act in a non-discriminatory manner, not only to comply with laws against discrimination, but also because we believe that it is good business practice. This policy applies to all terms and conditions of employment including, but not limited to, recruitment, employment, work assignments, promotions, compensation, leaves of absence, education/training, discipline and, when necessary, termination.

Datatec is committed to the transformation process called Broad Based Black Economic Empowerment ("BBBEE") which is a central part of the South African government's economic transformation strategy designed to minimise barriers to employment equity. BBBEE has a number of components which aim to increase the numbers of previously disadvantaged individuals ("PDI") that manage, own and control the country's economy, and decrease racially based income inequalities.

#### ***B. Employee Accountability***

Our employees will be held accountable for their actions and are expected to act openly, honestly and with integrity. Employees will be expected to comply with applicable law within the jurisdictions in which they operate.

Datatec is committed to providing a safe and supportive working environment for all, free from bullying and harassment, where everyone is treated, and treat others, with respect and dignity.

Harassment is any unwanted physical, verbal or non-verbal conduct that has the purpose or effect of violating a person's dignity or creating an intimidating, hostile, degrading or offensive environment for them. Whereas bullying is offensive, intimidating, malicious or insulting behaviour involving the misuse of power that leaves people feeling vulnerable, upset, humiliated, undermined or mistreated. A single incident can amount to harassment or bullying.

### *C. Drug and Alcohol Abuse*

The implementation of this policy is a result of Datatec Group's belief that the impairment of any employee, due to his/her use of substances, is likely to result in the risk of injury to employees, the impaired employee or to third parties. "Impairment" or "being impaired" means that an employee's normal physical or mental abilities or faculties have been detrimentally affected by the use of substances.

The employee who begins work while impaired or who becomes impaired while at work is in direct violation of company policy and may be subject to disciplinary action. Disciplinary action can include suspension, dismissal, or any other penalty appropriate under the circumstances. Likewise, the use, possession, transfer, or sale of any substance on company premises, storage area, or job site is prohibited and violations may be subject to disciplinary action. When an employee is involved in the use, possession, transfer, or sale of a substance in violation of criminal laws, the Company may notify appropriate authorities.

Employees who are taking prescription drugs that may impair their ability to work are under a duty to report this to their manager, supervisor or Human Resources. This information is necessary to ensure the protection of the employee and for safety purposes in case of an adverse reaction to the drug while at work, or so the employee is not falsely accused of taking an illegal substance. Datatec Group is aware that substance abuse is a complex health problem that has both a physical and emotional impact on the employee, his or her family and social relationships. A substance abuser is a person who uses substances for non-medical reasons and this use detrimentally affects job performance or interferes with normal social adjustments at work.

Datatec Group recognises that individuals sometimes use substances such as alcohol and drugs to an extent that their abilities and senses are impaired. Our position regarding substance abuse is the same whether alcohol, legal and illegal drugs, prescription drugs, or controlled substances are involved.

The Company is committed to safeguarding the confidentiality of employee information and respecting employee privacy, especially where matters regarding medical and personal information are involved. As long as the information is not needed for legitimate purposes, the Company shall maintain employee records in confidence. The only exception to this policy is when the employee signs a release for the transfer of such information to designated persons or agencies.

### *D. Health, Safety and Workplace Environment*

Datatec Group is committed to ensuring that all company facilities operate under the core goal of providing its employees with a workplace free from recognised safety and health hazards, discrimination, harassment or personal behaviour not beneficial to a productive work environment. It is also the responsibility of every employee at work to take reasonable care

for health and safety of him or herself, and of other persons who may be affected by his or her actions or omissions at work. Employees must co-operate with management to ensure that the company complies with all provisions of local health and safety laws.

#### *E. IT Governance and Social Media Use*

The use of IT systems by a Datatec Group employee in any manner which is inconsistent with this Code of Conduct is not permitted.

Datatec Group entities shall ensure they promote an ethical IT governance culture and awareness of a common IT language. The privacy of employees, customers, suppliers and other stakeholders shall be respected by the maintenance of strong data protection procedures in accordance with the jurisdictions in which the Group operates.

Datatec employees are all responsible for making sure that they present the Company in the best possible light to stakeholders and therefore must take care in their personal use of social media. Datatec employees are expected to be professional and to never post or create anything that would potentially embarrass or be considered offensive if connected to the Datatec Group brands, or our stakeholders.

## ***II. Customers and Suppliers***

### *A. Bribery and corruption*

A bribe is an inducement or reward offered, promised or provided, requested or received in order to gain any commercial, contractual, regulatory or personal advantage. Datatec Group is bound by the laws of the countries in which it operates. Corruption includes fraud, deception, involvement in a cartel, embezzlement and money laundering.

Bribery and corruption are punishable for individuals by imprisonment, and the Company could face fines and face serious reputational damage.

Datatec Group employees must understand the Company's zero tolerance approach to bribery and corruption and their duty not only to avoid becoming involved in corruption themselves but also to report suspected wrongdoing in this area. The following activities are specifically prohibited:

- Seeking or accepting gifts or any form of compensation from suppliers, customers or others doing business or seeking to do business with the Company;
- Offering gifts or rewards to customers, suppliers, public officials or others to gain any commercial, contractual or regulatory advantage.

In general you should be alert to any request, conduct or circumstance which appears to be suspicious or "does not seem right", particularly if you would not wish your involvement with that request, conduct or circumstance to become a matter of public knowledge.

This does not prohibit offering or accepting customary gifts or hospitality provided that in all the circumstances the gift or hospitality is reasonable and justifiable and will not affect a decision in relation to the Company's dealing with the other party. Care needs to be taken to avoid any perception of or actual influence of commercial, contractual or regulatory advantage through any form of sponsorship or charitable donations. Specific guidance on the avoidance of bribery and corruption and the levels of gifts or hospitality which are acceptable is given in the Anti-Bribery Policy of Datatec and its subsidiary groups.

Gifts and hospitality should be given and received in an open and transparent manner. Gifts and hospitality must not be given in secret nor any attempt made to disguise the fact that a gift or hospitality has been provided or received.

#### *B. Conflicts of Interest*

Datatec Group employees must deal with suppliers, customers and others doing business with the Company in a manner that avoids even the appearance of conflict between personal interests and those of the Company. The following activities are specifically prohibited:

- Acting as a broker, finder or intermediary for the benefit of a third party in transactions involving the company;
- The use of third party confidential or non-public information that may be acquired in the course of employment related activities.

If an employee becomes aware of a conflict of interest in any aspect of their work they must disclose it to their line manager. All such declarations of interest must be recorded in the minutes of meetings (such as executive committee or subsidiary board meetings).

#### *C. Sales Practices*

It is our responsibility to assess our customers' needs and offer quality products and services at competitive terms and prices. We will sell products and services honestly and will not pursue any sale that requires us to act unlawfully or in violation of these standards.

#### *D. Vendors and Suppliers*

It is Datatec Group policy to purchase all equipment, supplies and services on the basis of our professionalism and reputation. Our suppliers, vendors and subcontractors will be treated with fairness and integrity and without unlawful discrimination. We advise our employees that section II-A (Bribery and Corruption) above, should be followed in their interactions with vendors and suppliers.

#### *E. Confidential Information*

Employees shall not, at any time, whether during or after employee's employment by the Company, directly or indirectly, by any means or devices whatsoever, divulge, use, or permit the use of, any information encountered or coming within his/her knowledge with regard to or arising out of his/her employment by the Company ("Information ") except as required in the course of employee's employment with the Company. Information includes without limitation: all drawings, specifications, plans, and other materials prepared in connection with employee's job with the Company, whether in paper or electronic form, and all information relating to the Company's business, its customers and their business affairs, vendors, suppliers, methods, techniques, finances, processes, apparatus and trade secrets but does not include information generally known to the public.

#### *F. Consultants and Agents*

When it is required that we engage an individual or a firm as consultants to provide services to or represent a member of Datatec Group, we must avoid any conflict of interest between the Company and the person or organisation to be employed. We must only engage consultants

that comply with the standards of conduct required by our Code of Conduct or any applicable laws or regulations.

### *G. Trade Sanctions*

No Datatec Group entity shall undertake any transaction which contravenes trade sanctions administered by:

- HM Treasury (UK);
- The European Union;
- The United States Treasury Department's Office of Foreign Assets Control; and
- The United Nations (UN) or any other body affiliated with the UN.

All Datatec Group employees who are or are likely to be involved in any transaction that could potentially raise economic sanctions compliance concerns must familiarise themselves with Datatec's policy regarding trade sanctions. That policy sets forth the Company's commitment to comply with applicable sanctions laws and regulations. The policy regarding trade sanctions is available from Datatec's Chief Risk Officer and the divisional chief risk officers.

## **III. Worldwide Communities**

### *A. Political Contributions*

Datatec Group policy is not to make any political contributions, including to Politically Exposed Persons. For any other contributions, charitable or otherwise not involving a Politically Exposed Person, Datatec Group employees should refer to the matrix of authorities/approvals framework for the appropriate approval limits.

For the purposes of this Code of Conduct, the terms:

"Political contributions" includes any donations, loans, gifts, provisions for services, advertising or promotional activities endorsing a political party, purchase of tickets to fundraising events or contributions to organisations with close associations to a political party; and

"Politically Exposed Persons" means individuals or their Associates (as defined below); who have been entrusted domestically or by a foreign country with prominent public functions, for example heads of state, senior politicians, senior government officials, judicial or military officials, senior executives of state-owned corporations, important political party officials.

"Associates" means the individual's spouse, civil partner, child, stepchild and immediate family member.

### *B. Bribery and corruption*

As noted under II A above we have a zero-tolerance policy towards bribery and corruption. It follows that no employee of the Company may make, authorise or agree to make any contributions, payments or gifts to any Politically Exposed Person, government official, employee or agent or to any official contracting party in violation of the Foreign Corrupt Practices Act of the USA, the Bribery Act of the UK or similar legislation in other jurisdictions. Employees must avoid offering, authorizing or promising anything of value to a government official that could be construed as a bribe to promote the Company's business interests or a facilitation payment (a small, unofficial payment made to secure or expedite a routine government action by a government official). Third parties such as consultants or sales agents

employed by the Company are similarly prohibited from making improper payments to any Politically Exposed Person or similar government official. Further guidance on the avoidance of bribery and corruption and the specific rules in relation to government officials is given in the Anti-Bribery Policy of Datatec and its subsidiary groups.

#### *C. Export Control*

The Company will comply fully with applicable export laws of jurisdictions in which we operate worldwide.

#### *D. Community*

Datatec Group shall work to support the organisations and activities of the worldwide communities we share. As a company, Datatec Group supports worthwhile civic and charitable causes and we encourage our employees to do the same.

### **IV. The Competitive Marketplace**

#### *A. Competitive Information*

In the highly competitive global marketplace, information about our competitors is a necessary element of business. We will not seek to obtain competitively sensitive information and we will endeavour to obtain competitive information only through legal and ethical means and in full compliance with the competition laws, and we must refuse information that we believe or suspect was received unlawfully.

#### *B. Marketing and Selling Ethically*

Datatec Group competes on the basis of the merits of our offerings. When comparing our offerings to those of our competitors, their products and their services, we will avoid disparaging a competitor through inaccurate or misleading statements.

### **V. Shareholders, Assets and Company Records**

#### *A. Return on Equity*

We will act in a manner that recognises our commitment to uphold our shareholders' best interests. Datatec Group seeks to earn a profit in an ethical manner, to make investments in the Company's future and to strive to provide an appropriate return on our shareholders' equity.

#### *B. Use and Protection of Assets, including Intellectual Property*

Every Datatec Group employee is responsible for the proper use, conservation and protection of corporate assets, including its property, warehouses and equipment as well as non-tangible proprietary rights. The management of each Datatec Group entity is responsible for establishing and communicating to employees the policies and procedures necessary to meet these responsibilities.

Datatec Group employees often have access to the intellectual property rights and confidential information of the Datatec Group and third parties, such as business information and technical information, including computer programs, trade secrets, drawings, designs, marketing information, databases, customer lists and other related rights and information. All employees

have the responsibility to protect such intellectual property rights and confidentiality information and only use and disclose them where authorised to do so, including that employees shall:

- not disclose any intellectual property rights and/or confidential information to any person (including to any partner, relation or friend) unless strictly necessary and required for Datatec's business purposes and only where appropriate terms are in place that govern the use and disclosure of any such intellectual property rights and/or confidential information;
- in relation to any third-party intellectual property rights and/or confidential information, protect such intellectual property rights and/or confidential information as if they belonged to Datatec Group;
- only store, access and use intellectual property rights and/or confidential information on or via approved devices and systems and keep all device and system user details confidential and secure;
- comply with all Datatec policies and guidelines regarding information protection and IT security.

### *C. Accuracy of Company Records*

We require honest and accurate recording and reporting of information in order to make responsible business decisions. This includes such data as quality, safety, personnel records, as well as all financial records. Datatec Group business transactions worldwide must be properly authorised and must accurately reflect transactions and events, and conform to required accounting principles and Datatec Group's financial policy. Budget proposals and economic evaluations must justly represent all information relevant to the decision being requested or recommended. Secret and unrecorded cash funds or other assets are forbidden under any circumstances. Company books and records must be kept in accordance with generally accepted accounting principles and the established guidelines of the Group Finance Department. The retention or proper disposal of Company records shall be in accordance with established Datatec Group financial policies and applicable statutory and legal requirements.

### *D. Shareholder Communication*

Datatec Group will act in accordance with all laws and stock market regulations governing the public disclosure of business information. Specifically, any price-sensitive information must be released in a stock market announcement before it is released anywhere else. All public statements, whether oral or written, must be clear, truthful and accurate. No one may disclose any confidential information regarding the company without prior proper authorization.

## ***Compliance***

Datatec Group employees must strive to comply with the standards of conduct and the policies put in to practice by the company. Any questions of validity or interpretation should be brought to the attention of senior management. Failure to comply with these Standards and associated Datatec Group policies may result in appropriate disciplinary action.

### ***Datatec Social & Ethics Committee***

Datatec has established a committee of the Board, the Social & Ethics Committee, whose role includes monitoring the application and effectiveness of this Code around the Group.

### ***Reporting Violations***

It is each employee's responsibility to identify and report violations or suspected violations of the Code of Conduct. Employees should initially report such violations to their line manager but there are situations in which this may not be possible.

We have therefore established three confidential processes for reporting violations.

First, if you have questions or concerns regarding the interpretation or application of the Code of Conduct you may contact the Human Resources Manager (\_\_\_\_\_) on \_\_\_\_\_ or the Legal Counsel (\_\_\_\_\_) on \_\_\_\_\_ to discuss your concerns.

Secondly, if you wish to report a matter of concern bypassing the management of [subsidiary] you may contact the Datatec Company Secretary directly who will handle the matter in confidence in accordance with Datatec's policy for handling complaints.

Thirdly if you wish to report a violation or suspected violation completely independently of [subsidiary] or Datatec you should contact a confidential "**Whistle Blowing Hotline**" by dialling **+27 31 3080680**. The call will be taken by an independent agency in complete confidence with the caller remaining anonymous if they wish. The agency will in turn notify the Datatec Audit, Risk and Compliance Committee and Social & Ethics Committee of the reported violation. These committees have an approved policy for handling all complaints received.

Retaliation against any employee for reporting matters relevant to compliance with the Code of Conduct is strictly prohibited.